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4/5/04



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

**Timothy M. Young, Steven J. Capriotti,  
Steven Luzeski, Barbara E. Osder**

Confirmation No.: **8021**

Application No.: **09/363,339**

Group Art Unit: **2465**

Filing Date: **July 29, 1999**

Examiner: **Simon P. Sing**

For: **VOICE MESSAGING SYSTEM WITH ENHANCED CUSTOMIZABILITY**

EXPRESS MAIL LABEL NO: EV396265827US  
DATE OF DEPOSIT: April 5, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

APR 08 2004

Sir:

Technology Center 2600

**REPLY PURSUANT TO 37 CFR § 1.111**

The present paper is submitted as a complete response to the Office Action dated **January 5, 2004**. Applicants respectfully request consideration of the amendments and/or remarks as indicated below:

- ☐ **Amendments to the Specification** begin on page \_\_\_\_\_ of this paper.
- ☐ **Amendments to the Claims** are reflected in the listing of the claims which begins on page \_\_\_\_\_ of this paper.
- ☐ **Amendments to the Drawings** begin on page \_\_\_\_\_ of this paper and include an attached replacement sheet.
- ☒ **Remarks/Arguments** begin on page 2 of this paper.